



Emeco Travel / Egypt Suppliers

HEALTH PROTOCOLS

1. Airport:

- a. safety measures have been taken at the airports by the local authorities

**All airports & airplanes were fully cleaned and sanitized.
All Passengers coming to Egypt must sign health declaration and must provide PCR test not taken later than 48 hours before flight arrival time.**

At all airports passengers to do body temperature check.

Disinfection of **guests' luggage.**

Social distancing marks before airports gates.

Regular disinfection across public areas.

Sanitizers are available at public areas.

Hygiene checks will take place in all airports.

Only dry meals and canned beverages will be served.

Print publications will be banned on aircrafts.

- b. EMECO's rules for guides & assistants assigned to greet passengers upon arrival

Follow the measurements enforced by the Governments, mainly:

- **keep 1,5 m distance from everyone**
- **do not shake hands**
- **wash your hands regularly for 20 seconds minimum**
- **sneeze and cough in the inside of your elbow**
- **use paper tissues & throw this in a safe container immediately after use**

2. Vehicles:

- a. sanitary protocols implemented, specifying the capacity per vehicle suggested/allowed.

Maximum capacity: 25 pax for 50 seated buses / 10 pax for coasters / 6 pax for Minibuses/ 2 pax for Limousines. our coaches will be cleaned and offer hand sanitizer.

- b. We will provide sanitizers/masks on vehicles during transfers and Excursions.

Hotels/Suppliers HEALTH PROTOCOLS

3. Hotels:

- a. procedures have been implemented by the suppliers/hotels with regards to check-in / check-out

Hotels now obtain license from Ministry of Health/ tourism to be able to operate (only if conforming to their measurements) and will apply the following measurements:

- As of Sep. 1st and until further notice, hotels can't surplus a max. Of 50% occupancy.
- Applying a sanitation procedure at the hotel entrance.
- Disinfection of guests' luggages upon arrival and departure.
- Monitoring of guest temperature upon arrival.
- whenever possible Minimizing guest contact at front desk
e.g. digital check-in process, one-time use pens.
- Availability of hand sanitizers at the front desk and public areas.
- Regular disinfection across public areas.
- Communicating with the health authorities on guests over 65 years with chronic diseases.
- Closely work with health authorities on potential COVID-19 cases at the property.

- b. General action taken by hotels with regards to buffet meals such as breakfast

At this stage hotels stopped serving Buffet meals and only individual meals will be served (packed).

- c. sanitary protocols have been implemented with regards to room cleaning and facilities use

- Rooms are cleaned daily using (POSI) tools.
- Rooms are immediately cleaned after checkout.
- A steam machine is provided to clean fabrics and furniture.
- Linen and towels are washed at a high temperature.



4. Tours/Excursions

a. sanitary protocols implemented

Are exact Measurements enforced the Governments to be advised.

Due to the social distancing requirements we need to incorporate whisper sets with touring. We will include this with every sightseeing tour that involves walking or museums so that the 1,5 meter distance remains in place.
All coaches used to the excursion to be cleaned and offer sanitizers and masks.