

## **HOTEL NIKKO BALI IMPLEMENTS NEW CLEANLINESS, HEALTH, AND SAFETY PROGRAM IN PARTNERSHIP WITH DIVERSEY**

Nusa Dua - Bali, June 2020 - Hotel Nikko Bali Benoa Beach has partnered up with Diversey, a world leading company specialized in professional cleaning and hygiene solutions, in developing and implementing a new Cleanliness, Health, and Safety (CHS) program to anticipate the reopening of the hotel on the 16th of June 2020.

The CHS program contains comprehensive and detailed protocols that highlight the intensified hygiene standards, as well as new regulations put in place to ensure the safety of both the guests and staff members. The program is fully compliant with the safety standards from the World Health Organization and Okura Nikko Hotel Management guidelines.

Some of the new regulations include:

- A minimum of 24 hours interval on room assignment between every check-in
- Replacing breakfast buffet with in room dining service on request, without additional charge
- Intensified cleaning on high touch points in guest rooms, restaurants and public areas

The program also recommends the use of staircase instead of elevators to avoid sharing a closed space with other guests. As the hotel is a 4-story-high building, this is a healthier alternative as it also promotes body exercise. Beach and pool sunbeds are also separated 2 meters to keep physical distancing while the guests enjoy a nice refreshing breeze.

For guests who might require immediate medical assistance, the hotel has an in-house clinic which operates daily, with a 24-hours doctor on call. For emergency situations, guests will be referred to an international standard BIMC Hospital located within 5-minutes by car from the hotel and accepts major international insurance to cover the treatments with the latest technology and specifically trained medical team.

“We are ready to welcome back our guests this 16th of June, and we want to ensure all of our guests have a peace of mind while staying with us. Our Cleanliness and Hygiene standard has been certified by Diversey, a world-leading and trusted name in the industry for their years of experience in hygiene and sanitation practice, and we will continuously strive to gain the trust and develop confidence of the guests” said Masaya Hasebe, the General Manager of Hotel Nikko Bali Benoa Beach.

The CHS program will be continuously reviewed and updated to stay current with the latest development on COVID-19. As the world prepares for the New Normal, the hotel is committed to offer attentive and prompt service to help the guests transition to the new way of traveling after the pandemic.

For more information regarding the hotel’s update related to COVID-19, please visit the official website at [www.hotelnikkobali-benoabeach.com](http://www.hotelnikkobali-benoabeach.com).

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### **About Nikko Hotel Bali Benoa Beach**

Hotel Nikko Bali Benoa Beach is an ideal tropical getaway only steps away from the famed Tanjung Benoa Beach. With a harmonious blend of Japanese traditions and Balinese hospitality, the hotel offers 188 spacious guest rooms and suites across nine categories including a rooftop suite facing the Indian Ocean. For your holiday pleasure, enjoy the four versatile restaurants and three bars serving Western, Asian, Italian, Balinese, and Japanese cuisine, an impressive lagoon pool with a swim-up bar



and the spa. The hotel provides function rooms suitable for mid-scale conferences, and the outdoor venues are perfect for celebrations such as weddings, dinner receptions, and group gatherings.

### **About Okura Nikko Hotel Management**

Okura Nikko Hotel Management Co., Ltd., a subsidiary of Hotel Okura Co., Ltd, is a hotel operating company comprising three groups: Okura Hotels & Resorts, Nikko Hotels International, and Hotel JAL City. The company's global portfolio of properties is one of the largest of any Japan-based hotel operator, and it plans to expand this further by the signing of new hotel management contracts in a number of countries.

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