

# WALPAX NEWS ABOUT BRAZIL

We are proud to inform you that Walpax Brazil Travel Partners was accredited with official labels of health & safety from Brazilian authorities.

Following The World Health Organization protocols the Brazilian Tourism Ministry & Rio de Janeiro Secretary of Tourism created labels of health and safety to ensure that services and companies in Brazil are adopting the official measures. This initiative ensures the wellbeing of our visitors. Walpax was granted both labels and recently we also received the Safe Travels Label, awarded by the World Travel and Tourism Council. Being approved by these labels means our company is attending good hygiene practices and respecting norms / protocols of health and safety to ensure the actions against COVID 19 in Brazil. **Walpax Brazil Travel Partners is prepared to receive your clients with all the safety measures in place.** 



**REPONSIBLE TOURISM** (Turismo Responsável)



**CONSCIOUS TOURISM RIO DE JANEIRO** (Turismo Consciente Rio de Janeiro)



SAFE TRAVELS (WTTC)

Rio de Janeiro already went through the 6 phases of the reopening process. **Several hotels are back in operation with special prices and promotions.** Paraty, Búzios and a lot of other touristic cities all over Brazil are reopening. The hotels and land service suppliers are all adopting health and safety measures. The tourism sector is being very serious and attentive to the smallest details.

RIO DE JANEIRO	<b>REOPENING PLAN</b> Reopening Phases Summary								
	PHASE 1	PHASE 2	PHASE 3	PHASE 4	PHASE 5	PHASE 6			
	Jun 2nd	Jun 17th	Jul 7th	Jul 17th	Aug 1st	Aug 16th			
헌 Trade	$\odot$	$\odot$	$\odot$	$\odot$	0	Ø			
🛞 Bars & Restaurants	$\odot$	$\odot$	$\odot$	$\odot$	Ø	0			
🕱 GYM	0	0	$\odot$	$\odot$	Ø	Ø			
🙎 Services	Ø	0	Ø	Ø	Ø	Ø			
Education	THE REOPENING OF SCHOOLS WAS POSTPONED.								
🛞 Tourism	$\odot$	$\odot$	$\odot$	$\odot$	$\odot$	$\bigcirc$			
💥 Aesthetic Services	0	0	$\odot$	$\odot$	0	$\bigcirc$			

Open Environments
Health
Religious events and funeral
Culture
Sports and Leisure

en Environments	$\odot$	$\odot$	$\bigotimes$	$\odot$	$\checkmark$		
🖓 Health	$\odot$	$\odot$	$\odot$	$\odot$	Ø	Ø	
vents and funeral	$\odot$	$\odot$	$\odot$	$\odot$	$\odot$	$\odot$	
😺 Culture	$\odot$	$\odot$	$\odot$	$\odot$	$\odot$		
ports and Leisure	$\odot$	$\odot$	$\odot$	$\odot$	$\odot$	Ø	
		D		H RESTRICTIO	NS S	OPEN	

#### SOME OF THE PROTECTION MEASURES THE TOURISM SECTOR IS APPLYING IN BRAZIL ARE:



Alcohol in gel 70% is distributed in the entrance of the hotels and in all the points with human transit.

## HOTELS



The use of protective masks is mandatory in the public areas, as the use of Personal Protective Equipment (PPE's) according with the need of the activity.



Promote respiratory etiquette when coughing and sneezes.



The temperature of all employees will be measured constantly.



Increase the frequency of sanitizing of the areas with greater flow of people, including bathrooms and elevators buttons.



Handwashing with frequency.



All the equipment or resources that are lent to the guests, such as hair dryers and electric adaptors, will go through a thorough process of sanitizing after each use.



Newspapers, books, and magazines are suspended.



The furniture will be reduced to facilitate sanitizing processes.



Enforce physical distancing of at least 2 meters (6.5 feet).



Increase the ventilation of all areas, with windows and doors open as often as possible.

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Alcohol gel dispensers will be available across the hotel.



In case of groups, a special menu will be offered for previous choosing.



RESTAURANTS

The breakfast will be served in individual portions, wrapped in plastic and the hot menu will be available by demand.



Breakfast/ Lunch & Dinner / Room Service.



Restaurant tables and chairs will respect the minimum distance of 2 meters (6.5 feet), except for families. In case of pent up demand, we will work with pre-scheduling. All tables and chairs will be sanitized after being used by each guest.



For lunch and dinner, the meals will be served in each plate and protected by cloches (plate coverings), available in the restaurant or in the room (with additional charge).

### TRANSPORTATION



Availability of alcohol in gel for drivers and passengers.



Hygienization of the air conditioning system and activated air circulation function.

Small transports will have acrylic dividers on small vehicles to separate passengers from driver and guide.



Avoid physical contact such as handshakes.



Temperature check of all employees involved in the service.



Mandatory use of disposable masks by drivers.



Bathrooms cleaned and supplied with liquid soap, toilet paper and paper towels.



Cleaning of the vehicle's internal and external parts before, during and after service.

#### **GUIDES**



Full training of our team on protocol measures and crisis management.



Guides constantly monitored for fever, hygiene, use of masks, alcohol gel 70% and other personal protective equipment.





### WE TAKE CARE OF OUR LOCAL GUIDES!

We are always proud to say that our local guides are amazing, they are the best! We have been working with them for many years and they are really part of the team. They are constantly receiving great feedbacks from clients. Our guides make everything possible to create a special experience for our visitors.

We are so thankful to have these amazing professionals with us! In recognition of our guides extreme dedication over the years we offered a financial advance to our head guides during these months of closed borders. They sent us emotional messages for remembering them at this moment and it touched us profoundly. We look forward to see them doing what they love again soon, showing our amazing country to our visitors!



## CARE & PROTECTION FOR OUR TEAM

Our offices reopened, adopting all the health & safety measures. Our team is being tested in different phases, every 20 days. Extremely strict hygiene protocols were created to be followed in the office, such as, alcohol 70% available across the office, our air conditioners were sanitized by a specialized company and only 2 employees working per cabin.

A portal is spraying a thin layer of alcohol gel when entering the office to increase protection. Disposable shoe covers at the entrance, 2 masks for employees and social distance are some of the measures. The teams will be working on alternated days avoiding agglomeration. Only 4 people are allowed to be in the common spaces per time, such as the coffee area and the bathrooms. We provided vaccine against the flu to all employees in order to help with immunological protection.

We have built an in house dinning hall, providing full lunch to all our team. This measure is to avoid circulation in malls and busy restaurants, as well as ensure a healthy meal. **We want to provide a safer place to work, with all the protection possible to ensure the health of our employees.** 

