

# OVER 25 YEARS OF EXPERIENCE VITALIZED WITH MODERN CHIC

WELCOME TO THE TIVOLI CARVOEIRO ALGARVE RESORT WHERE THE EXCITEMENT OF THE TRUE ALGARVE AND THE HIGHEST DEFINITION OF HOSPITALITY MEET.

#### TIVOLI CARVOEIRO ALGARVE RESORT

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## **Tivoli Carvoeiro Algarve Resort**

Get to know an undiscovered side of coastal luxury. Overlooking the Atlantic Ocean on the Vale Covo Cliffside, this fully-refurbished five-star hotel and resort ensures a spectacular holiday whether it's business or pleasure you're seeking.

After a comprehensive five month remodeling project, Tivoli Carvoeiro Algarve Resort boasts 248 stunningly refurbished bedrooms and suites, private balconies in some spaces and our new category Family Rooms for larger groups. Take advantage of impeccable facilities from elegant fine dining to Tivoli Spa, a first-rate fitness centre and more than 1.300 square metres of impressive event space, with the same unstinting enthusiasm and warm service that has made the Tivoli Carvoeiro a landmark hotel for a quarter of a century.



## Location

The resort is tucked onto a cliff-hugging coast of picturesque Carvoeiro, just a 10 min walk from the village centre and beach. It is 54 km from Faro International Airport and 275 km from Lisbon International Airport. Public transport is available just a few steps from the hotel.

GPS: N 37° 05' 39,15" W 8° 27' 35,22".





## **Accomodation**

248 rooms, including:

23 Superior Rooms 71 Superior Rooms with Terrace 109 Deluxe Rooms with Sea View 10 Premium Rooms with Sea View 5 Family Deluxe Rooms 6 Family Deluxe Rooms with Sea View

4 Junior Suites with Sea View 17 Family Deluxe Rooms with Terrace 1 Junior Suite Premium with Sea View 2 Carvoeiro Suites Sea View

## **Superior Room**

Enjoy the perfect charming stay in a finely appointed Superior Room, with access to modern amenities including an electronic safe, video on demand, a Nespresso coffee machine, tea facilities and complementary WiFi.



## **Superior Room with Terrace**

Superior Rooms with Terrace are defined by chic contemporary style, from a balcony to soft designer linens on your choice of double or twin beds, with access to modern amenities, as electronic safe, a Nespresso coffee machine, tea facilities and complementary WiFi.



#### Deluxe Room with Sea View

Wake up to exceptional views of Cliffside enchantment, overlooking the Atlantic Ocean against Vale Covo. Refresh with gentle breezes from your own private balcony. Hideaway in contemporary style and a space defined by expansive sliding doors and bright natural light, with access to modern amenities, as electronic safe, a Nespresso coffee machine, tea facilities and complementary WiFi.



## Premium Room with Sea View

Enjoy the best of cliffside living in a Premium Room with Sea View, with an extra spacious layout accommodating up to three adults. Twin beds and a sofa bed will keep everyone comfortable, with access to top-end modern amenities such as a Nespresso coffee machine, tea facilities and complementary WiFi. Step out of glass sliding doors onto your own private balcony and gaze out at the glimmering Atlantic and an unparalleled rocky landscape.



## **Family Deluxe Room**

Retreat into an Algarvian heaven laid out with easeful modern style. Bring loved ones together in an expansive space and snuggle up watching a movie on the sofa or recounting perfect days of discovery. The room also offers amenities such as electronic safe, a Nespresso coffee machine, tea facilities and complementary WiFi.



## Family Deluxe Room with Terrace

These rooms are created with shared family moments in mind, offering seclusion and fine amenities at hand, such as electronic safe, a Nespresso coffee machine, tea facilities and complementary WiFi.



## Family Deluxe Room with Sea View

Make the most of magnificent scenery and precious family time with a Family Deluxe with Sea View. Gaze out over a glass-enclosed balcony folding out against dramatic cliffs, shimmering blue waters and those famously sunny Algarvian skies. Freedom and indulgence extends with top amenities including a Nespresso coffee machine, tea facilities and complementary WiFi.



## Junior Suite with Sea View

Reflect on the Algarve's wonders with a sea view balcony, against impressive Atlantic surroundings with comfy cushions and sun loungers. These rooms offer generous space and exclusive amenities, such as electronic safe, Nexpresso coffee machine, tea facilities, special VIP treatment, ironing facilities, Bulgari Amenities and complementary WiFi.



## Junior Suite Premium with Sea View

A dramatic view position over the Vale Covo cliffside begins with a glass-wrapped balcony and breathtaking coastal panoramas. Enjoy every metre of the thoughtfully appointed space with a living area, walk-in shower and expansive bathroom. Ease into smoothing sunsets on the stunning terrace Jacuzzi and enjoy the view. This room offers generous space and exclusive Bulgari amenities, such as electronic safe, Nespresso coffee machine, tea facilities, special VIP treatment, ironing facilities, 10% laundry discount and complementary WiFi.



### Carvoeiro Suite Sea View

Splurge on the best spot in the house. Luxuriate in a lavish bathroom with Bulgari amenities, a separate living area, with a social bathroom, these rooms offer electronic safe, Nespresso coffee machine, tea facilities, special VIP treatment, complementary soft drinks in the minibar, WiFi, ironing facilities, 10% discount on Laundry and Spa services.



## **Room Types Summary**

Room Type	Bed type	Area	Maximum room occupancy	
Superior Room	Double	23 m²	2 Persons	
Superior Room with Terrace	Double or Twin	23 m²	2 Persons	
Deluxe Room with Sea View	Double or Twin	23 m²	2 + 1 Persons	
Premium Room with Sea View	Twin	23 m²	2 + 1 Persons	
Family Deluxe Room	Double	28 m²	2 + 2 Persons	
Family Deluxe Room with Terrace	Double or Twin	34 m²	2 + 2 Persons	
Family Deluxe Room with Sea View	Double or Twin	34 m²	2 + 2 Persons	
Junior Suite with Sea View	Double	51 m <sup>2</sup>	2 + 2 Persons	
Junior Suite Premium with Sea View	Double	55 m <sup>2</sup>	2 + 2 Persons	
Carvoeiro Suite Sea View	Double	74 m²	2 + 2 Persons	

## **Hotel Services**

Outdoor parking
Non-smokers rooms
Laundry service
Room Service 24 hours
Shoe cleaning service
Reception Team 24 hours scheduling of transfers to and
from the airport and touristic
circuits

Tivoli Kids
Customer Service
The One Restaurant
MED Food & Wine Restaurant
Mare Bistro
Al-Gharb Lounge
Sommelier

Sky Bar Carvoeiro
Azur Bar
Belvedere
Turquoise Bar
WiFi
Rent-a-car service
Tivoli Spa

Tivoli Shape

## **Leisure Services**

Outdoor swimming pool for adults Outdoor swimming pool for children Indoor swimming pool with Jacuzzi Diving Centre Entertainment programs for children
Tivoli Spa (Massage and Beauty treatments, Sauna,
Steam Room and Gymnasium)
Space for children and children's playground

### Restaurants & Bars

#### THE ONE RESTAURANT

Our grounding in Portugal and head over the world.

The bases are launched. We celebrate national products, from north to south, with a basic recipe full of considerable ethnic influences. Following the shape of a pyramid, with Portugal in the lead, French technique and Asian minimalism as supports, The One Restaurant kitchen is sophisticated and generous.

With the main focus on local winemakers and the most unique proposals in the region, we show the best of the Algarve in this area, selecting different wines full of personality. In this sense we can affirm that Portuguese wine is an important inspiration.



#### **MED FOOD & WINE**

Experience the best international cuisine. Savour delicious traditional cooking and authentic recipes prepared by master chefs. There are themed buffets which celebrate the traditional culinary arts of different regions and the Algarve taking pride of place once a week. Enjoy traditional Algarve food including amazing copper cataplanas, seafood, fresh fish and tempting local sweets.



#### MARE BISTRO

Friendly and casual, this poolside restaurant is a real bistro offering delicious dishes of light and tasty flavours and long cool drinks for those sizzling summer days. Choose from light meals to local fresh fish, and a delicious combination between the best Portuguese flavours.



#### **BELVEDERE**

A romantic and relaxing massage for two while you watch the sea turn different shades of gold with the reflection of the sun setting behind the rocks. Intimate romantic weddings in a perfect setting to start life together. Unforgettable. A candlelit tasting dinner prepared especially by our Chef, accompanied by a selection of excellent Portuguese wines. All these programmes are possible at our Belvedere in the hotel gardens, the perfect place with its incomparable views of the Atlantic Ocean to leave you spellbound and with an experience to live in the memory.



#### **AZUR BAR**

Sit back, relax and take in the ocean views from this traditional bar, where chilled beer is one of the attractions. From a typical pint to a vast selection of craft beers, there's something for all tastes. With intriguing flavours, different textures and appealing colors, satisfy your curiosity and enjoy the variety. Naturally, exciting snacks and light meals are on hand to combine perfectly with your favourite ale. If beer is not your thing, don't worry because there are lots of delicious drinks and cocktails to choose from which promise to surprise.



#### SKY BAR CARVOEIRO

Late afternoon chilling, exquisite cocktails, lots of entertainment and the best view in the Algarve. This is the new Sky Bar Carvoeiro. Get together with your friends and family and soak up the sunset and balmy nights of the Algarve with music to make sure you have a great night out. Sample the new trends in cocktails and amazing mixology techniques. Flavours you've never experienced before that you'll definitely want to try again. Plus tapas, delicious finger food and tasty appetizers.



#### **AL-GHARB LOUNGE**

For all our guests we have an exclusive and attractive retreat. Relax after a day out at the beach and pool, stretch out after lunch to take in a TV show, read a book or log on to the free WiFi. Take a moment to appreciate our itinerary exclusive art exhibitions.



## Leisure, Entertainment and Sport

Beach - 600 m or 1 Km Casino - 15 Km Horse riding centre - 7 Km Zoomarine - 16 Km Shops - 5 min. walk Football pitch - 5 Km Golf - 5 Km Water Sports - 1 Km Aqua Parks - 12 Km



## **Tivoli Experiences**

Live a series of genuine experiences, truly dedicated to our guests and their tastes, time, expectations and travel motivations. Our Tivoli Experiences are designed to bring out the best, the most original and authentic that each destination has to offer.

## TIVOLI KIDS - "PLAY" IS YOUR CHILDREN'S FAVOURITE VERB

"Play" is your children's favourite verb. Tivoli Carvoeiro is well aware of this and because your holidays are priceless, we have provided a range of services exclusively designed for our younger guests. An activity plan packed with adventure and fun, overseen by a team of professional monitors equipped with everything that children ages 4 to 12 most enjoy, will keep your children happy and busy with both indoor and outdoor activities. They play. You enjoy.



#### **TIVOLI WEDDINGS**

Your day has come. Let the magic happen Tivoli Carvoeiro opens the door to romance and invites you to celebrate unique moments that will last a lifetime. Here, the green gardens spruce up to welcome your guests and the turquoise color of both the sky and the ocean divides itself to greet a day that belongs only to you. Your wedding day.

Tivoli Carvoeiro adapts itself to all your desires and any kind of party you can conceive. The numerous years of experience in organizing ceremonies, birthdays and other special celebrations are the hallmark of our experienced team that, in conjunction with the unique spaces available will hold your event exactly as you envisioned. Your day has come. Let the magic happen.



#### **TIVOLI SPA**

Inspired by the unique location of Tivoli Carvoeiro Algarve Resort, Tivoli Spa pays a true homage to the roots of the Algarve and its connection to the Atlantic Ocean. With signature treatments, face and body rituals that take local ingredients and take inspiration at the Ocean, your Tivoli Spa journey will be a blissful experience of rest and relaxation bursting with the essences of the Algarve.



#### **TIVOLI SHAPE**

Breathe deeply, workout, renew yourself.

Located at the heart of the renovated Tivoli Carvoeiro, our Tivoli Shape has the most advanced training equipment and a complete display of services (including Personal Trainer) that keep you active and healthy throughout your stay. This Fitness Center is a source of inspiration to all fitness enthusiasts and for those looking to start working out.



#### **GOLF DESK**

Dedicated and experienced Golf Desk where clients will be able to book rounds of Golf in over 40 Golf Courses in the Algarve, highlights in the area are the prestigious 27 hole Palmares, Faldo and O'Connor in Amendoeira and Morgado Golf Course, home of the Portugal Open since 2017.



## **Conferences and Meetings**

Tivoli Carvoeiro's flexible, expansive facilities and spaces can accommodate any kind of event or meeting you desire. Leave the organization to our experienced, passionate staff who take care of everything so you can enjoy a stress-free, unforgettable experience. Our meeting and function rooms boast lots of natural light and direct access to a lovely garden. Our facilities can entertain small or large affairs of up to 900 guests.



#### **SUPPORT INFRASTRUCTURES**

7 Meeting Rooms: Please note that Almansor is subdivided in 5 rooms - Centeanes; Alfanzina; Algar Seco; Porches and Lagoa Reception facilities for groups Services Available

WiFi in all areas of hotel

Name	Size	Area (m2)	Banquet	Cocktail	School	Theatre	U Shape	Cabaret	Natural Daylight
Almansor	18.3 x 30.4 x 3.95	557	500	1100	500	900		400	Yes
Lagoa	7.6 x 18.3 x 3.95	139	80	150	90	100	51	64	Yes
Porches	7.6 x 14.5 x 3.95	110	60	120	80	90	45	48	Yes
Algar Seco	7.6 x 14.5 x 3.95	110	60	120	80	90	45	48	Yes
Alfanzina	7.6 x 14.5 x 3.95	110	60	120	80	90	45	48	Yes
Centeanes	6.3 x 14.5 x 2.45	91	40	100	50	80	30	32	Yes
Carvoeiro	17,40 x 15,20 x 3,82	250	216	400	160	300	60	168	No

### **Hotel Policies**

#### Check-in and Early check-in

Check-in time is from 15:00 onwards. An early check-in is available, subject to a surcharge: if it occurs before 10:00, the previous night's full room rate will be charged; if check-in occurs after 10:00 and before 15:00, a surcharge equivalent to 50% of the previous night's room rate will be applied.

#### Check-out and Late check-out

Check-out is until 12:00. Late check-out is available subject to a surcharge: If you check out between 12:00 and 16:00, the equivalent to 50% of the following night's room rate will be charged. If you check-out after 16:00, that day's full room rate will be charged.

#### **Credit Cards**

The Tivoli Carvoeiro accepts the following credit cards: American Express, Visa, MasterCard and Diners.

#### Guarantee and confirmation of reservation

We require a credit card or prior deposit for the total amount of the stay.

#### **Cancellation Policy**

Valid credit card to guarantee stay or payment of deposit for:

- First night for stays of less than 3 nights
- $\cdot$  30% of the total reservation amount for stays of more than 3 nights.

Cancellations and No-shows in July, August, Carnival, Easter and New Year:

- Up to 14 days before arrival, without any penalty, except for clients with golf bookings, for whom the cancellation period is extended to 21 days before arrival without any penalty.
- After this period, 1 night may be charged for stays of less than 3 nights and 30% of the total reservation amount for stays of more than 3 nights.

Cancellations and no-shows for the remainder of the year:

- Up to 3 days before arrival, without any penalty, except for clients with golf bookings, for whom the cancellation period is extended to 21 days before arrival without any penalty.
- After this period, 1 night may be charged for stays of less than 3 nights and 30% of the total reservation amount for stays of more than 3 nights.

In exceptional circumstances such as group reservations or high occupancy dates, the hotel may implement reservation guarantee options and cancellation periods which are different to those indicated above.